

## **Privacy Policy**

**Effective Date: 6/27/24**

Thank you for visiting the Metro Hope Ministries website. Your privacy is important to us. This Privacy Policy outlines the types of personal information that is received and collected by us and how it is used.

### **Information We Collect**

- Basic Data: We may collect basic information such as your IP address, browser information, and access times.

- Contact Information: We collect contact information provided voluntarily by users, such as name, email address, phone number, etc., through forms or direct communication.

### **How We Use Your Information**

- To Respond: We use the contact information you provide to respond to inquiries, questions, and requests.

- To Improve Our Service: We may use information to improve our website, products, and services based on the feedback and information we receive from you.

-To Process Payments: We may use information you provide to process payments for donations, tickets, registrations, and any other transactions you may initiate on our website.

### **Cookies and Tracking**

We may use cookies and similar tracking technologies to enhance your user experience and for analytical purposes. You can choose to disable cookies through your browser settings.

### **Disclosure of Information**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website or servicing you, so long as those parties agree to keep this information confidential.

### **Your Consent**

By using our website, you consent to our privacy policy.

### **Changes to Our Privacy Policy**

We reserve the right to modify this Privacy Policy at any time. Changes and clarifications will take effect immediately upon their posting on the website.

### **Contact Us**

If you have any questions regarding this privacy policy, you may contact us using the information below:

[info@metrohope.org](mailto:info@metrohope.org)

612-721-9415